# AN INNOVATIVE CONTINUUM OF HOUSING AND SERVICES

Through an innovative continuum of programs, we meet the full range of housing needs facing New Yorkers who are homeless or at-risk—from adults experiencing mental health and substance use crises to working families who cannot afford market rate apartments. Housing provides the stability our clients need in order to receive our health care and employment services most effectively, and move toward independent living. Our 23 housing programs have the capacity to serve more than 2,100 individuals a day.

### CRISIS SERVICES

Programs: 2 Capacity: 60

Our crisis services offer overnight stays and intensive support for individuals experiencing mental health and substance use crises.

## SPECIALIZED SHELTERS

Programs: 7 Capacity: 942

We operate three mental health shelters, two substance use disorder shelters, a senior men's shelter, and an LGBTQ young adult shelter.

# TRANSITIONAL HOUSING

Programs: 5 Capacity: 305

Transitional housing gives adults leaving the shelter system a home with services to prepare them for permanent housing. Four of our programs serve adults with mental illness, including one for parolees. We also have a program for adults with substance use disorders.

### PERMANENT SUPPORTIVE HOUSING

Programs: 7 Capacity: 733

Our supportive housing programs combine permanent apartments with on-site health and social services to help residents remain stably housed. Despite the challenges they face, 87% of our supportive housing residents are still living independently after one year.

# AFFORDABLE HOUSING

Programs: 2 Capacity: 94

At our permanent housing buildings—Geffner House and St. Nicholas House—we provide additional apartments to low-income community residents who live independently.

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## **DIVERSION CENTER** *Manhattan*

In 2019, we will begin operating one of the city's first two diversion centers, providing short-term, stabilizing services for individuals with acute mental health and substance use needs—and connections to longer term support upon discharge. The center will also give police officers a much-needed alternative to arrest and hospitalization.



## **GREENPOINT MEN'S SHELTER**Brooklyn

Our eighth shelter, the Greenpoint Men's Shelter, will be part of the larger redevelopment of the historic Greenpoint Hospital campus that will also feature more than 500 homes for seniors and low-income New Yorkers. The 200-bed shelter will provide vocational training and other targeted services to help clients get back on their feet and into permanent homes.



## FLETCHER RESIDENCE

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In 2011, we opened Fletcher Residence, a state-of-the-art, environmentally friendly building with apartments for 55 men and women with mental illness. On-site medical care and wraparound supportive services—including cooking and money management workshops—help residents learn to live independently and move on to permanent homes.



#### **GEFFNER HOUSE**

Manhatta

In 1995 we opened Geffner House, transforming a so-called "welfare hotel" into an attractive home for 307 residents, including 246 formerly homeless adults with medical and mental illnesses. On-site services—including case management, health care, and occupational therapy—have helped 106 tenants stay in their apartments for more than a decade.



## BEDFORD GREEN HOUSE

many innovative amenities that will

Opening in 2019, Bedford Green House's first phase will feature 47 apartments for low-income tenants, in addition to 71 apartments and support services for families leaving shelter and individuals with substance use disorders or HIV/AIDS. A rooftop aquaponics greenhouse with fresh fish and vegetables, living green façade, and community playground are among

promote wellness.